

## 1. **\*\*Booking and Payment\*\***

- By booking with Ride TLC, you agree to the terms and conditions outlined herein.
- Payment is required at the time of booking unless otherwise specified. We accept payment by Zelle, Cash App, Credit/Debit Card and Cash.
- Prices are subject to change without notice, but once booked, the price is guaranteed.

## 2. **\*\*Cancellation and Refunds\*\***

- Cancellations made 2 weeks prior to the scheduled service will receive a full refund.
- Cancellations made less than 2 weeks prior to the scheduled service are non-refundable.

## 3. **\*\*Changes to Bookings\*\***

- Changes to bookings are subject to availability and must be requested 48 hours prior to the scheduled service.
- Additional charges may apply for changes made to bookings.

## 4. **\*\*Service Terms\*\***

- Our transportation services include pick up and drop off. Additional services may be available upon request.
- Any damage caused to the vehicle by the passenger(s) will be charged to the booking.

## 5. **\*\*Liability\*\***

- Our company is not liable for any loss, damage, delay, or inconvenience caused by circumstances beyond our control, such as traffic, road closures, or weather conditions.
- Our liability is limited to the amount paid for the service.

## 6. **\*\*Privacy\*\***

- We respect your privacy and will only use your personal information for the purpose of providing our services to you.

## 7. **\*\*Governing Law\*\***

- These terms and conditions are governed by the laws of Texas, and any disputes will be resolved in the courts of Texas.

## 8. **\*\*Contact Information\*\***

- For any inquiries or assistance, please contact us at

info@ridetlc.co.